



CITY OF CORNER BROOK
MEDIA RELEASE



ESSENTIAL WATER DELAYS

September 1, 2016: For Immediate Release

The City of Corner Brook sincerely apologizes for water delays on August 31, 2016. We know that residents were negatively impacted and we understand the frustration and the inconvenience this must have caused in the areas of:

- East Valley Road; Brookfield Avenue; Raymond Heights; Batstone's Road; St. John's Avenue; St. Mark's Avenue; Fudge's Road; Spencer Street; Ford's Road; Edinburgh Avenue; Premier Drive.

A contractor working for the City of Corner Brook completed a necessary upgrade to the City's water distribution infrastructure. The complex work encountered unforeseen complications that caused delays in restoring water service.

The City of Corner Brook makes every effort to expedite water work to minimize the length of time the water will be shut down. Any anticipated delays to the disruption of water service will be communicated to the public through our website and social media. We are working towards improving better estimations of delays with staff and contracted support and relaying this information to residents affected by the interruptions.

Precautionary Boil Water Advisory: Following the restoration of service, a precautionary boil water advisory will be in effect until further notice in the affected areas, pending the receipt of acceptable water quality tests following the repairs.

As a precaution, residents in the area are being asked to boil water used for activities where it may be ingested. Residents should bring water to a rigorous boil for a minimum of one minute prior to using for drinking, food preparation, or cooking. It is recommended that customers flush water lines after water returns in order to remove any air and possible sediments from the lines.

Residents can call the City of Corner Brook's Water Information Line at 634-7711 or visit the City's official website, www.cornerbrook.com, at any time to view current boil water advisories, water outages and road closures.

The City of Corner Brook would like to thank you for your cooperation and once again apologizes for the inconvenience this has caused.

MEDIA CONTACT:

Mayor Charles Pender
(709) 637-1537
cpender@cornerbrook.com