



## CITY OF CORNER BROOK

<b>Index</b>	Public Works, Water, and Wastewater	<b>Section</b>	Water and Wastewater		
<b>Title</b>	Wastewater Service Repair Policy	<b>Policy Number</b>	06-01-12	<b>Authority</b>	Council
<b>Approval Date</b>	October 7, 2024	<b>Effective Date</b>	October 7, 2024	<b>Revision Date</b>	October 7, 2024

### *PURPOSE*

The purpose of this policy is to provide a standardized response to be followed for wastewater service repair inquiries from property owners to the City's Water and Wastewater Department. This policy replaces the February 12, 2007, "Plugged Laterals", 06-01-12.

### *POLICY STATEMENT*

If there is a break, bend, or clog to a lateral wastewater line that appears to be located on City property and/or in a street reservation, the City will excavate the sewer lateral at the property line to investigate following payment by the property owner to the City of a rate set by Council to be held as a deposit.

If the problem is on the owner's property, the City will retain the deposit, and the property owner shall be responsible to pay the City for any additional costs pertaining to the excavation and other work conducted by the City related to the sewer lateral issue within thirty (30) days of the City issuing an invoice for same to the property owner.

If the problem is in the City Street reservation or on City property, the deposit will be refunded and the problem corrected at the City's expense provided that the property owner has not caused or contributed to the problem. Not in any way to limit the generality of the foregoing statement, the property owner shall be fully responsible for the costs of excavation and repair of their sewer lateral even if it is in a City Street reservation or on City property if the sewer lateral contains any substances or items that are not human excrement or toilet paper, including but not limited to the following:

1. Corrosive, explosive, or flammable material;
2. Non-biodegradable material such as plastic, glass, metal, and disinfectant wipes;
3. Large or bulky material that could promote blockage of pipes or damage to pumping or treatment equipment including solidified grease, large amounts of cooking grease, paper towels, napkins and other foreign objects ; and

4. Effluent from garage floor drains, storm sewers, rain gutters or weeping tiles.

If any of these items are found in the wastewater service lateral, no matter the location, the deposit will be forfeited to the City and the property owner shall be responsible to pay the City for any additional costs pertaining to the excavation and other work conducted by the City related to the sewer lateral issue within thirty (30) days of the City issuing an invoice for same to the property owner .

If the City discovers that a sanitary sewer lateral needs repair or maintenance and the necessary repairs are not completed by the resident in a timely manner as identified by the City and the problem poses a hazard, or other public concerns, then the City may but shall not be obliged to perform all such repairs and back charge the property owner for all related costs associated with the required work. The City will not be responsible for any damage to residents' property that may occur because of such repairs.

**REFERENCE**

Amended by Minute 24-145

IN WITNESS WHEREOF, this policy is sealed with the Common Seal of the City of Corner Brook.

[Redacted signature area]

MAYOR

[Redacted signature area]

CITY CLERK

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