

**CITY OF CORNER BROOK
TAXI REGULATIONS 2024**

PURSUANT to the powers vested in it under Sections 44, 229 and 438 of the *City of Corner Brook Act*, R.S.N.L. 1990, c. C-15, as amended, and all other powers it is enabling, the Corner Brook City Council, in a session convened on the 10th day of September 2024, hereby passes and enacts the following regulations.

PART I | GENERAL

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| SHORT TITLE | 1. This regulation may be cited as the <i>City of Corner Brook Taxi Regulations</i> . |
| DEFINITIONS | 2. In these Regulations: <ul style="list-style-type: none">(a) "Annual Taxicab Operating License" means a license to own and operate a motor vehicle as a Taxicab and being in the form of Schedule "A" to these Regulations;(b) "Annual Taxicab Driving License" means a license to drive an approved Taxicab and being in the form of Schedule "B" to these Regulations;(c) "Annual Taxi stand Operator's License" means a license to operate a fixed place of business as a Taxi stand being in the form of Schedule "C" to these Regulations;(d) "Appeals Committee" means the Committee established by Council with authority to hear appeals of decisions made or actions taken pursuant to the provisions of these Regulations;(e) "Chauffeur Service" means a prebooked transportation service provided by a professional driver (chauffeur) in a high quality or luxury vehicle. A chauffeur service requires that:<ul style="list-style-type: none">i. All rides to be prebooked at least one hour in advance;ii. Vehicles must be classified as luxury or premium vehicles; andiii. Charges are to be pre-arranged flat rate or hourly rate, rather than a meter; |

- (f) "City" means the City of Corner Brook;
- (g) "Council" means the Council of the City of Corner Brook;
- (h) "Cruising" means the driving of a Taxicab on the streets or public places of the City in search of, or soliciting prospective passengers for hire;
- (i) "Driver" means a person who drives or has the care or control of a Taxi;
- (j) "Hire" or "Compensation" means any money, thing, value, payment, consideration, reward, tip, donation or gratuity paid to, accepted or received by the owner or driver of any vehicle in exchange for transportation of a person or persons whether paid upon solicitation, demand, contract or voluntarily.
- (k) "Inspector" means the person appointed by the Council to supervise all vehicles and persons licensed under these Regulations and to enforce compliance with the provisions of these Regulations.
- (l) "Luxury" vehicle means a passenger vehicle built by a luxury automaker and provides an above average to high end levels of comfort, features, and equipment. Luxury vehicles include those that are "Subject Vehicles" under the federal government "Luxury Items Tax Act"
- (m) "Owner" means;
 - i. the person who holds the legal title to a vehicle;
 - ii. in the case of a vehicle that is registered in accordance with the Highway Traffic Act, R.S.N.L. 1990, c. H-3, as amended, the person in whose name it is registered;
 - iii. in the case of a vehicle which is the subject of a mortgage, the mortgagor if the mortgagor is entitled to possession of the vehicle;
 - iv. in the case of a vehicle which is the subject of a hire-

purchase agreement, the person in possession of the vehicle under the agreement, or

- v. in the case of a vehicle which is the subject of a conditional sale contract, the buyer under the conditional sale contract if the buyer is entitled to possession of the vehicle;
- (n) "Taximeter" or "Meter" means a mechanical or electronic instrument attached to a Taxicab and is mechanically or electronically operated to measure and display distance traveled, or waiting time or both, and upon which such change is plainly registered by means of figures indicating dollars and cents;
- (o) "Taxi" or "Taxicab" means any motor vehicle, other than a bus or a school bus, operated for the conveyance of passengers for Hire or Compensation
- (p) "Taxi Service" means conveyance of passengers in a Taxi for Hire or Compensation but does not include a Ride Sharing Service, Chauffeur Service, or service provided by a Suburban Taxi;
- (q) "Ride Sharing Service" is as defined by NL Transportation Network Company Regulations under the *Highway Traffic Act*, R.S.N.L. 1990, c. H-3, as amended that is provided by a transportation network company holding a valid license for same under the Highway Traffic Act; and
- (r) "Suburban Taxi" means any vehicle used or employed in the transportation of passengers to or from a point in the City, from or to a point situated outside the limits of the City that is not licensed under these regulations and which:
 - i. Prebooks all rides at least one hour in advance; and
 - ii. Charges a pre-arranged flat rate or hourly rate, rather than a meter;
- (s) "Waiting Time" means the time which has passed while the

Taxicab is not in motion at the direction of the passenger and the time which has passed while waiting for the passenger after having responded to a call.

EXEMPTION

3. a) For further clarity, provisioning of the following passenger conveyance services is exempt from the requirements applicable to "Taxi Services" prescribed by these Regulations:
 - i. Chauffeur Service;
 - ii. Ride Sharing Services, and;
 - iii. Suburban Taxis services.
- b) The City may audit and inspect records and vehicles to confirm exemption compliance criteria is met;
 - i. The driver of all exempted services must hold a Class 04 Driver's License as issued in accordance with the Highway Traffic Act, R.S.N.L. 1990, c. H-3, as amended.
 - ii. All vehicles providing exempted services must have a valid Newfoundland Labrador Motor Vehicle Registration permit for a Taxicab.

TAXI PERMIT
REQUIRED

4. No person shall own or operate a "Chauffeur Service", "Suburban Taxi", or "Ride Sharing Service" without a Taxi permit from the City unless such service meets the definition of a Chauffeur Service, Ride Sharing Service or Suburban Taxi in these Regulations and the Provincial licensing requirements prescribed in sections 3 (a) and 3 (b) herein have been complied with.

PART II - TAXI REQUIREMENTS

LICENSES

5. Licensing requirements for Taxi Services are as follows:
 - a) No person shall operate or permit a vehicle owned or controlled by such person to be operated as a Taxi within

the City without first having obtained an Annual Taxicab Operating License from the Council, which license shall be in the form attached as Schedule "A" to these Regulations.

- b) No person shall operate or permit a vehicle owned or controlled by such person to be operated as a Taxi except by a person who holds a Class 04 Driver's License as issued in accordance with the Highway Traffic Act, R.S.N.L. 1990, c. H-3, as amended.
- c) No person shall drive or act as a driver of any Taxicab without first having obtained an Annual Taxicab Driving License from Council, which license shall be in the form of Schedule "B" to these Regulations.
- d) The Annual Taxicab Driving License shall, at all times, have affixed to it a photograph, approved by the Inspector, and the cost of such photograph shall be borne by the license holder.
- e) Council may require the operator of a Taxi stand to obtain an Annual Taxi stand Operator's License which said License may be in the form of Schedule "C" to these Regulations, or in such form as Council may determine.

APPLICATION
REQUIREMENTS

- 6. (a) An application for an Annual Taxicab Driving License, an Annual Taxicab Operating License and an Annual Taxi stand Operator's License or renewals thereof shall be filed with the Inspector on forms provided by the Council and such application shall provide such information, documentation and fees as required by the Council and these Regulations to determine the eligibility for such license including but not limited to the following:
 - i. Criminal record/vulnerable sector check with Certificate of Conduct from the Royal Newfoundland Constabulary and or Royal Canadian Mounted Police and any other jurisdictions in which the applicant has resided in the ten (10) years prior to application and dated within thirty (30)

days of the application;

- ii. a statutory declaration attesting to the matters required by the City or Council including the Taxi Driver Code of Conduct as identified in Schedule F of this regulation;
- iii. if the applicant is a corporation, confirmation from the Province of Newfoundland Labrador Companies Registry that the corporation is active and in good standing;
- iv. for an Annual Taxicab Operating License, a valid Newfoundland Labrador Motor Vehicle Registration permit for the Taxicab;
- v. or an Annual Taxicab Driving License, a valid Newfoundland and Labrador provincial Class 4 Driver's License;
- vi. for an Annual Taxicab Driving License, a satisfactory Newfoundland Labrador Registry of Motor Vehicles drivers abstract dated within thirty (30) days of the date of application; and;
- vii. proof of the insurance coverage required by Regulation 10 (a) herein;
- viii. Every applicant for an Annual Taxicab Driving License shall participate in Customer Service, Tourism, and or Hospitality Course, when prescribed by the City. Failure to participate in the course shall result in the Annual Taxicab Driving License not being renewed.
- ix. No license shall be issued to any persons where the license issued to such person to operate a motor vehicle pursuant to the Highway Traffic Act, R.S.N.L. 1990, c. H-3, as amended and regulations thereunder is suspended or cancelled by virtue of the operation of any laws of Newfoundland and Labrador.

COMPLIANCE

7. Every person issued a license under these Regulations shall comply with all Municipal, Provincial and Federal laws applicable to the

WITH LAWS

operation of motor vehicles in general and Taxicabs in particular.

MULTIPLE
TAXICABS

8. Every owner of more than one Taxicab required to be licensed under these Regulations shall obtain a separate license for each Taxicab.

LICENSES NOT
TRANSFERABLE

9. An Annual Taxicab Driving License and an Annual Taxicab Operating License shall not be transferable, and every Driver must always during operation of the Taxicab keep their Annual Taxicab Driving/Operating License clearly displayed in the Taxicab in a manner that makes it readily visible to any passenger.

INSURANCE
COVERAGE

10.
 - (a) No Annual Taxicab Operating License shall be issued under these regulations until there is lodged with the Inspector, a notarial certified copy of a policy of insurance issued by an insurance company licensed to sell such insurance in the Province of Newfoundland and Labrador, insuring the licensee in a minimum amount of \$1,000,000 (one million dollars) in respect of bodily injury to, or death of a passenger or passengers; and a minimum of \$1,000,000 (one million dollars) insurance coverage against all public liability and property damage arising out of the operation of the Taxicab in respect of which the Annual Taxicab Operating License is issued.
 - (b) No person shall operate, or being the owner, allow another person to operate a Taxicab within the City unless there is in force, in respect of the Taxicab, a policy of insurance as required under section 10(a) for each and every operator and driver of the said Taxicab.

NUMBER OF
TAXICABS

11. Council may from time to time, fix and alter the total number of Taxicabs which may be licensed under these Regulations and thereafter no license in excess of the number so fixed shall be issued by the Council.

LICENSE EXPIRY
AND RENEWAL

12. Every license issued under these Regulations shall relate to the period May 1st in any year to April 30th in the next succeeding year; and shall be valid from the date of issuance and shall expire

on 30th of April of the next calendar year. April month of each year shall be designated as the renewal time period for an Annual Taxicab Driving License, Annual Taxicab Operating License and Annual Taxi Stand Operator License.

LICENSE
DISPLAY

13. Every driver licensed under these Regulations shall post his or her Annual Taxicab Driving License in such a place as to be in full view of all passengers while such driver is operating a Taxicab.

AGE OF
LICENCEES

14. Every owner and driver licensed under these Regulations shall be of the full age of nineteen (19) years.

FEES

15. The prescribed fees for licenses to be issued under these Regulations shall be as set out in Schedule "E" attached hereto.

TAXICAB
STANDARDS
AND
INSPECTION

16. (a) Any Taxi operating under these Regulations shall periodically be inspected by the Inspector at such intervals as shall be established by Council to ensure the continued maintenance of safe conditions.

(b) The owner and driver of every Taxicab licensed under these Regulations shall keep the interior and exterior of such Taxicab clean, sanitary, dry and in good repair and without limiting the generality of the foregoing shall ensure that there is no accumulation of food, food wrappers, beverage containers, cigarette butts, ashes, packages or wrappers in the passenger compartment of the Taxi and whenever the owner or driver of any such cab receives a notice in writing, signed by the Inspector, that such Taxicab is not in fit condition for use, stating briefly the items complained of, the owner shall, within the time stated in such notice, put the Taxicab in fit and proper condition by remedying the items complained of.

(c) The owner of every Taxicab in respect of which a license has been issued under these Regulations shall, when required, submit such Taxicab for examination by the Inspector, or any person authorized by the Inspector. No owner or driver shall, at any time, when a Taxicab is not employed, prevent or

MOTOR VEHICLE
INSPECTION
CERTIFICATE

hinder the said Inspector, or any person authorized by the Inspector from entering a garage or other building for the purpose of inspecting the Taxicab.

- (d) The owner of any Taxicab two model years or older must submit a valid NL Motor Vehicle Inspection Certification for the Taxicab to the Inspector at annual inspection, or whenever requested by the Inspector.
- (e) Where any licensed owner disposes of a Taxicab and acquires another Taxicab in its place, the owner shall submit the latter Taxicab to the Inspector for approval before using the same.
- (f) The owner of every Taxicab licensed under these Regulations shall, before commencing to transport passengers for hire in such vehicle, cause to be affixed upon the roof of such vehicle an illuminated sign. The illuminated sign shall be lit at the same time as the headlights of the vehicle are turned on.
- (g) The owner shall also ensure that the Taxi is in good repair, the body of the Taxi is undamaged and of consistent colour, the side windows are in good working order, and that the interior dome light operated by interior switch as well as when the doors open.
- (h) No owner or driver licensed under these Regulations shall exhibit on or about any Taxicab, any number, sign or card, other than those approved or obtained from the Council or Inspector, except the Taxicab's motor vehicle plates. No advertising of any kind is permitted.

DRIVERS

- 17. (a) No Taxi stand owner or Taxicab owner shall permit any person to operate any vehicle for taxicab purposes, unless the person and vehicle are licensed under these regulations.
- (b) When any person employs a driver, the person shall immediately thereafter notify the Inspector that they have employed such driver, and where the driver quits their employ, such person shall immediately thereafter notify the

Inspector to such effect.

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| CRUISING | 18. No person shall cruise on, over or along any street in the City with a Taxicab for the purpose of obtaining fares, provided, however, that upon the completion of or on the return trip from any call, a Taxicab may stop for the purpose of taking on a passenger. |
| DOUBLE
BILLING | 19. A driver of a licensed vehicle shall convey only the person or persons engaging his or her vehicle and shall not pick up other passengers while so engaged unless requested to do so by the person or persons who engaged the services. The carrying of passengers for separate fares is prohibited. |
| CANCELLATION | 20. (a) Any Annual Taxicab Driving License is automatically cancelled upon the driver's license issued pursuant to Highway Traffic Act, R.S.N.L. 1990, c. H-3, as amended or regulations made thereunder to the driver being suspended or cancelled.

(b) Any Annual Taxicab Driving License is automatically cancelled upon the driver thereof being prohibited from driving a motor vehicle under and by virtue of the Criminal Code of Canada and amendments thereto. |
| CODE OF
ETHICS | 21. Every driver and passenger shall comply with the Code of Ethics prescribed in Schedule "F" of these Regulations. |
| SMOKING | 22. (a) No person shall smoke while in a Taxicab.

(b) Taxicab owners may post in their Taxicabs "No Smoking" signs and no person may smoke in a Taxicab. |
| EATING AND
DRINKING | 23. Taxicab owners may post in their Taxicabs "No Eating" and or "No Drinking" signs and no person shall eat or drink in a taxicab where such sign/s are affixed. |
| MATERIAL
CHANGES | 24. (a) Every person licensed under these Regulations shall, upon changing address, notify the Inspector thereof within seven (7) days of the new address.

(b) Every owner licensed under these Regulations shall, in |

writing, inform and keep informed the Inspector of the names of all people employed by him in such Taxi business.

- (c) Every licensee under these Regulations shall inform the Inspector immediately upon any change that would be material to the issuance of the license held under these regulations.

LOST PROPERTY

25. Every person licensed under these Regulations shall take due care of all property delivered or entrusted to such person for conveyance or safekeeping. Every driver of a Taxicab, immediately upon termination of any hiring, shall carefully search his or her Taxicab for any property lost or left therein. All property or money left in his or her Taxicab shall be forthwith delivered over to the person owning the same at the owner's expense. If the owner cannot be found, then the nearest police station shall be notified with all information regarding the same being given.

DIRECT ROUTE

26. Every person shall drive the Taxicab the most direct traveled route to the point of destination, unless otherwise instructed by the passenger.

TAXIMETERS

27. (a) No person shall operate or permit to be operated any Taxicab that charges for services by metered rates in the City unless and until such Taxicab is equipped with a Taximeter of a type and design approved by the Council or the Inspector and adjusted in accordance with the tariff prescribed in Schedule "D" of these Regulations. The owner and driver shall keep such a meter always operating with such a standard of accuracy as may be prescribed from time to time by the Council. Taxis that do not use distance metered rates must provide a total flat fee rate that will be charged for the trip to passengers in a clear and unambiguous manner at the time a passenger requests the trip and before the start of the trip and must advise if any other passengers can or are being picked up on the trip.
- (b) All Taximeters shall be attached to the Taxicab in a location and manner approved by the Inspector and shall be placed so that the visual display showing the amount to be charged shall

always be well lit and readily discernable by passengers riding in such Taxicabs.

- (c) Every Taximeter shall be inspected and tested for accuracy by the owner at least once every six months.
- (d) Every Taximeter used in the operation of Taxicabs shall be subject to inspection at any time by the Inspector, Council, or any person authorized by Council to perform such inspections. The person performing the inspection shall, upon being satisfied that the Taximeter is in good working order, place an official seal in such form as designated by the Inspector or Council, upon the Taximeter. The date on which such inspection was made shall be stamped on the seal in the place provided for that purpose. No label shall be removed except at the time a subsequent inspection is made.
- (e) Upon discovery of any inaccuracy in such Taximeter, the operator thereof shall remove or cause to be removed from service, any vehicle equipped with such Taximeter until such Taximeter has been repaired and accurately adjusted.
- (f) No person shall operate or permit any person to operate any Taxicab unless the Taximeter attached thereto is sealed with the official seal designated by the Council or its Inspector, which seal shall be unbroken.
- (g) No person shall break a seal on a Taximeter or tamper with it, or so manipulate such Taximeter as to cause it to inaccurately measure the distance traveled by the Taxicab to which it is attached.
- (h) The Taximeter shall be operated from any part of the propelling wheels or propelling machinery on the Taxicab on which it is placed.
- (i) It shall be unlawful for any driver of a Taxicab while carrying passengers to display the flag attached to the Taximeter in such a position as to denote that such vehicle is not employed or to throw the Taximeter into a recording position when such

vehicle is not actually employed, or to fail to throw the flag of such Taximeter in a non-recording position at the termination of each and every service.

- (j) All charges for metered Taxicab service to which a tariff of fares provided by these Regulations applies shall be calculated and indicated by a Taximeter in accordance with the tariff of fares prescribed in Schedule "D" of these Regulations.

TAXIMETER
OPERATION

- 28. (a) At all times while the Taxicab is engaged in service charged by metered rates, the flag of the Taximeter shall be in a position to register charges for distance traveled, or into a position to register a combined charge for distance and waiting time in any single position, and no Taximeter shall be so operated as to cause any charge to be registered thereon except during the time while the Taxicab is engaged by a passenger or passengers.

- (b) Every driver under these Regulations shall have a rate card, setting forth the authorized rates of fares displayed in such a place as to be in full view of all passengers.

TARIFF OF
FARES

- (c) The metered rates or metered fares to be charged by the owners or drivers of Taxicabs for the transportation of any passenger or passengers on any trip within the City, shall be in accordance with the tariff of fares shown in Schedule "D", and no rates or fares higher or lower than that contained in the said Schedule shall be charged or payable.

- (d) No owner or driver licensed under these Regulations shall publish, use a metered tariff, demand or receive any metered rate or metered charge which is not in accordance with these Regulations.

EXACT FARE

- (e) No owner or driver licensed under these Regulations shall be entitled to recover or receive any metered fare or metered charge from any person greater or less than those authorized by these Regulations.

(f) The metered tariff or metered rates as authorized shall be computed from the time or place when or at which the passenger first enters the cab to the time or place where or at which the passenger finally discharges the Taxicab. No charge shall be made for the time which has passed by the premature response to a call for the first three minutes following timely arrival at any locality in response to any call, or for the time lost through traffic interruptions or for delays caused by the inefficiency of the Taxicab or driver.

REFUSAL TO
PAY

29. No person who engages any Taxicab shall fail or refuse upon demand; to pay the fare or charge authorized by these Regulations or in case no fare or charge is provided by these Regulations, the reasonable fare or charge demanded for any Taxi service provided to such person.

NUMBER OF
PASSENGERS

30. A Taxicab may carry as many passengers up to the seating capacity of the Taxicab for the one fare, with the tariff of maximum rates fixed in Schedule "D" of these Regulations, where the passenger paying the fare gives consent and approval, but no driver or owner shall carry or permit to be carried in any Taxicab at any one time, more passengers than the designated seating capacity of the Taxicab will accommodate and in no case, more than six passengers including driver.

DEMAND
PAYMENT

31. Every driver of a Taxicab shall have the right to demand payment of the fare in advance, and may refuse employment unless so paid, but no driver of a Taxicab shall refuse or neglect to convey any orderly person or persons upon request anywhere in the City unless previously engaged.

FIXED
LOCATION

32. (a) Every person operating any Taxicab shall maintain a fixed place of business or location approved by the Council and shall not stand, or ply for hire, or carry on his or its business from any other place. Any approved Taxi stand must be maintained in a clean and sanitary condition meeting the requirements of Municipal and Provincial laws.

(b) In the case of Taxicabs not standing for hire on private

premises, the Council may appoint a public stand for each Taxicab, and may from time to time, change the same and such Taxicab shall ply for hire at the place so appointed for it and no other, and no vehicle shall stand or be parked at any such public stand except the Taxicab for which it is appointed.

- (c) Nothing in this section shall prevent a Taxicab from attending at any transportation terminal premises to await the arrival of passengers and ply for hire at such place.
- (d) Every Taxi stand on private land shall have such amount of square feet of vacant land available on such stand as Council in its discretion shall prescribe; and no Taxicab shall be licensed in respect of or allocated to any stand unless such amount of square footage as prescribed by Council is always available on such stand for use by such Taxicab.
- (e) No person shall park any vehicle other than a Taxicab on a Taxi stand approved by Council.

INOPERATIVE
90 DAYS

33. Notwithstanding anything in these Regulations contained, all licenses issued under these Regulations which remain inoperative for 90 days shall be revoked, unless Council decides that such license not be revoked.

AUTHORITY OF
INSPECTOR

34. The Inspector shall have supervision over all persons licensed under these Regulations and over all Taxicabs, together with the equipment used by them, and shall have all powers and duties assigned to them in these Regulations including:
- (a) to report to the Council the performance of his duties under these Regulations whenever he shall be required to do so by Council;
 - (b) to make all necessary inquiries concerning application for licenses as may be requisite to secure a due observance of the law, and of these Regulations;
 - (c) to submit to the Council applications for licenses, or

recommendations for the revoking or cancelling of any license, together with his report thereon;

- (d) to keep a register of all licenses granted by the Council, which shall contain the name or names of the applicants, the residence of the applicants, the date of the license and such further particulars, and to keep such other books as the Council may order;
- (e) to cause to be made out licenses and to sign all licenses issued under these Regulations, the fees payable therefore having first paid to the City Treasurer;
- (f) to furnish each person taking out a license with one copy of these Regulations and to each owner, a tariff card setting forth the rates and fares specified in schedule "D" hereto, and to each driver a badge, both said card and badge to have the number of the license shown thereon;
- (g) to ascertain by inspection and enquiry from time to time as often as may be required by the Council, whether the persons receiving licenses continue to comply with the provisions of the law and of these Regulations;
- (h) to prosecute all persons who shall offend against any of the provisions of the law or of these Regulations.

PART III | ENFORCEMENT

SUSPENSION

35. The Inspector may suspend or revoke an Annual Taxicab Operating License, an Annual Taxicab Driving License, or both, of any license holder, or refuse an applicant who:
- (a) contravenes these Regulations;
 - (b) is either charged or convicted pursuant to any municipal by-law, or provincial or federal legislation;
 - (c) has committed any act or acts that, in the opinion of the

Inspector, it is in the public interest that the person does not hold either an owner's license or driver's license; or

- (d) refuses to respond or cooperate with an investigation conducted by the Inspector.

36. The Inspector may refuse to grant an Annual Taxicab Driving License if:

- (a) The applicant or license holder has been convicted of an offense against vulnerable persons, a sexual offence, an illegal sale or possession of drugs, a violent offence or a breach of trust;
- (b) The applicant or license holder has failed to immediately notify the Inspector that they have become subject to a court order in a criminal matter, or an undertaking, charge or conviction;
- (c) The applicant or license holder has a driving record, criminal or provincial offence record or outstanding criminal or driving charges or tickets that in the opinion of the Inspector makes him or her unfit to operate a Taxi or Taxicab; or
- (d) The applicant or license holder has a criminal record in another country or jurisdiction that is similar in nature to the provisions described in subsection (a).

37. Should a taxicab not meet the requirements of these Regulations, the Inspector or any person appointed by Council may notify the owner of such vehicle to cease operating the same as a vehicle licensed under the authority of these Regulations, until such time as the requirements of these Regulations are met; and such owner shall thereupon cease to operate same until permitted to do so by the Inspector or by such person appointed by the Council.

38. If an applicant or the holder of any license issued under these Regulations makes a false statement in a statutory declaration made pursuant to these Regulations, the Inspector may:

- (a) Refuse to issue the license that is the subject of the application;
- (b) Revoke any owner's licenses and or any driver's licenses held by the applicant; and
- (c) Direct that the applicant is ineligible to apply for or to be granted a license under these Regulations for a period of up to five (5) years.

- 39. The Inspector may suspend or revoke any or all licenses granted under the provisions of these Regulations when it shall have determined on the balance of probabilities that any of the provisions thereof have been violated, or that any holder of such license has failed to comply with the terms of such license or the rules and regulations of the Council pertaining to the operations, and to the extent character and quality of the service of any Taxicab.
- 40. The Inspector must immediately notify a license holder whose license has been suspended or revoked. The notice may be personally served on the license holder or sent by registered mail addressed to the license holder's last known address on file with the City, and if sent by registered mail is deemed to have been served on the earlier date of actual receipt by the license holder or five (5) business days from the date of mailing.
- 41. After the revocation, suspension or cancellation of such license, no person shall ply for hire with, or use, operate, cause to be used, or operated within the City of Corner Brook, a Taxicab in respect of which a license has been revoked, suspended or cancelled. No person shall drive a Taxicab within the City after the revocation, suspension, or cancellation of his or her license to drive a Taxicab.

APPEAL

42. (a) A person whose application for the issuance or renewal or a license under these Regulations is refused by the Inspector, or a person whose license is suspended, revoked or cancelled by the Inspector, may appeal the refusal, suspension, revocation or cancellation to the Appeals Committee within fifteen (15) days from the date of the refusal, suspension, revocation or cancellation by submitting their appeal in writing to the City Clerk;
- (b) The Appeals Committee shall be comprised of the City Manager and two (2) Councilors and shall hear the appeal within fifteen (15) days of it being submitted to the City Clerk;
- (c) Upon hearing the Appellant, the Appeals Committee may:
- i) Confirm or vary the decision of the Inspector;
 - ii) Order that a license be revoked and surrendered; or
 - iii) Order that a license be granted or reinstated, with or without conditions.
- (c) The Appeals Committee may order that a license be granted or reinstated subject to the appellant passing any tests provided for in these Regulations or proving that they meet the qualifications and requirements of these Regulations, or subject to any conditions that the Appeals Committee determines appropriate under the circumstances.
- (d) The Appeals Committee must not make any decision that the Inspector, City or Council could not have made under these Regulations.
- (e) The Appeals Committee shall not make any decision that would overrule a discretionary decision made by council.

OFFENCE

43. Where any person contravenes any of the provisions of these Regulations such person is guilty of an offence and liable on summary conviction to a fine or to a period of imprisonment or

both in accordance with s. 438 of the *City of Corner Brook Act*.

CONFLICTING
LEGISLATION

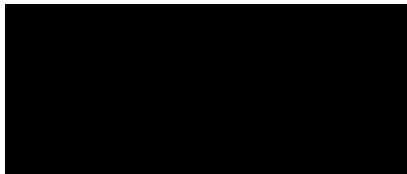
- 44. Where a provision of these Regulations conflicts with a provision of another law or regulations in force in the City, the provisions that establish the higher standard to protect the health, safety and welfare of the public shall prevail.
- 45. Each section of these Regulations and each separate part of each section hereby expressly declared to be separate and if any section, sentence, portion or part of these Regulations shall be declared invalid, such invalidity shall affect only such section, sentence, portion or part so declared invalid.

PART IV | ENACTMENT

- 46. (a) These regulations shall come into force as of the date enacted by Council and The City of Corner Brook Taxi Regulations, 2018 and all amendments thereto, are hereby repealed upon the coming into force of these Regulations.
- (b) Notwithstanding paragraph 44(a), all licenses and permits issued under the City of Corner Brook Taxi Regulations, 2018 shall remain in full force and effect until May 30th, 2025, at which time all permits and licenses issued thereunder shall be null and void.

IN WITNESS WHEREOF these Regulations are sealed with the Common Seal of the City of Corner Brook and signed by and on behalf of the Council by the Mayor and City Clerk, at Corner Brook, in the Province of Newfoundland and Labrador, this 11th day of September, A.D., 2024.

Mayor



Jim Parsons

City Clerk



Jessica Smith



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First Reading – August 19, 2024

Second Reading – September 10, 2024

SCHEDULE "A"



City of Corner Brook
Taxicab Operating License

Permit 810

Stand

Name

Address

Plate #

**Year/
Make**

Expiry: April 30, 2018



(Back of card)

The named within permit holder undertakes to comply with all laws, regulations whether they be Federal, Provincial or Municipal.

This permit is not transferable and must be posted in the vehicle.



SCHEDULE "B"

Permit #: 402	City of Corner Brook Taxicab Driving License	
 PHOTO HERE	Expiry Date: <u>April 30, 2018</u>	
	<hr/> Driver Signature	

(Back of card)

The named within permit holder undertakes to comply with all laws, regulations whether they be Federal, Provincial or Municipal.

This permit is not transferable and must be posted in the vehicle.



SCHEDULE "C"

TAXISTAND OPERATOR'S LICENSE NO.

License is hereby granted to _____ of
_____ to operate a Taxi stand from
_____ Corner Brook.

The licensee undertakes to comply with all the laws and Regulations including the Highway Traffic Act, Taxi Regulations, and the requirements of the Department of Health.

LICENSEE

TAXI INSPECTOR

This License issued this _____ Day of _____, 19____ expires
the _____ Day of _____, 19_____.

This stand is limited to a maximum of _____ Taxicabs. This license is
to be posted in a conspicuous location inside the Taxi stand.

NON-TRANSFERABLE

SCHEDULE "D"

TARIFF OF FARES

Meter Drop Rate	\$ 4.13
For each 1/13 km or part thereof	\$ 0.26
For each additional kilometer	\$ 2.11
Waiting Time Rate per Hour	\$ 34.51
Handling of Packages	\$ 1.00

(Note: Above rates are subject to HST which would be added to the above noted rate.)

During the Christmas period between 6 p.m. on December 24th, to 8 a.m. on December 27th, and from the period of 6 p.m. on December 31st, to 8 a.m. on January 2nd, an additional fare of \$2.00 may be charged.

A \$2.00 fuel surcharge may be applied to the current drop rate when the price of self-serve regular unleaded motor fuel for Zone 6 exceeds \$1.65 per liter, as and when identified by the Newfoundland and Labrador Board of Commissioners of Public Utilities.

The charges for deliveries within the City limits are to be determined by the Corner Brook Taxi Association.

SCHEDULE "E"

Taxi Licensing fees are as follows:

- 1) Taxicab Driving License Fee \$25.00 / year;
- 2) Taxicab Operating License Fee \$50.00 / year;

SCHEDULE "F"

Taxi Driver Code of Ethics

The City of Corner Brook Taxi drivers must abide by the following requirements:

1. Demonstrate Courtesy and be Helpful

The taxi industry often represents the public face of our community. Drivers must be courteous and helpful in the performance of their duties. Drivers shall not use foul language or engage in offensive conversation.

2. Have Knowledge and Observe All Traffic Laws

All taxi drivers are to know and shall obey all traffic laws with intent to provide the utmost of public care and provide a safe transportation service. Erratic and or reckless driving shall not be tolerated.

3. Have Knowledge of the City and Amenities

Drivers are expected to know and use the major routes and destinations within their geographic service area. These include the Deer Lake or Stephenville airports, the trans-island bus service stations, local bussing service, hotels and sporting and cultural facilities.

4. Take the Most Direct and Practicable Route

Taxi drivers must take the most direct, practicable route from when they pick up a customer to the requested destination, unless otherwise directed by the customer. The driver can and should briefly consult a street directory or GPS when in doubt.

5. Exhibit Personal Neatness, Cleanliness and Tidiness

Taxi Drivers must be clean, neat and tidy in appearance, and not wear strong colognes or perfumes or emit body odour. Clothing worn shall be professional in appearance including collared shirts, long trousers or skirt, and closed toed footwear.

6. Taxi Car Neatness, Cleanliness and Condition

Taxi vehicles must be in a safe operating condition and free from mechanical deficiencies. The interior of the car shall be clean and free from rubbish and or clutter. Interior fabrics, glass, handles and trims shall of good condition and be clean and free of dirt and staining. Exterior of the vehicle shall be in good physical condition and appearance. The vehicle must free of damages, be clean, be of consistent colour, and have wheel covers (with exception of winter tires being used between October 1st to May 31st) or dressed rims.

7. Handle Passenger Luggage

Taxi drivers must provide reasonable assistance to a customer loading their luggage and/or personal belongings. This includes assistance with getting luggage into and out of the cab and taking reasonable care while in the taxi. Taxi drivers are not expected to move luggage when it may cause injury to them or others. Neither are they expected to carry more luggage than the reasonable capacity of the

storage facilities of the vehicle. Any found or left behind items shall be reported to their dispatching taxi stand and made available for customer retrieval.

8. Provide Assistance to Special Needs Passengers

Drivers are to demonstrate understanding and patience and must provide assistance to special needs or mobility challenged persons, including children and elderly, embarking and or disembarking their taxi. Service animals must be accepted for carriage provided they can be safely transported in the taxi vehicle. Patience and assistance must also be demonstrated to tourists exploring our City.

9. Exercising the Right to Refuse or Terminate

Drivers are not required to accept or continue to transport a passenger/s if the passenger

- a) is demonstrating violent behaviors
- b) is noisy, is misbehaving, or is being offensive
- c) is unable to demonstrate an ability to pay; the driver can request ensure their ability to pay by requesting a deposit up to the amount of the estimated fare before starting the transport.